

Terms of Service

These terms govern all products and services offered by Debi Barr t/a Rocks n Rituals. By purchasing any product or service, you are entering into a legally binding contract with Debi Barr t/a Rocks n Rituals and confirming that you have read, understood, and agreed to these terms.

Please read them carefully before making a purchase.

Important Notice

The services offered by Rocks n Rituals are educational, developmental, and perceptual in nature. They are not a substitute for professional medical, psychological, therapeutic, legal, or financial advice.

Debi Barr is not a licensed therapist, counsellor, or medical professional. Reiki and energetic practices are complementary disciplines and do not constitute medical treatment. Tarot is offered as a tool for reflection and self-enquiry - it is not predictive or diagnostic. Business mentoring is offered on the basis of experience and strategic thinking - it is not financial or legal advice.

By purchasing any service, you confirm that you are an autonomous adult taking responsibility for your own decisions and wellbeing. If you require clinical, medical, legal, or financial support, please consult a qualified professional.

For our full Disclaimer, please see <https://rocksnrituals.co.uk/disclaimer/>

1. 1:1 Services - Overview

Debi offers the following 1:1 services:

- Power Hours - single-session intensive calls via Zoom, bookable online or by arrangement

- Telegram Days - a dedicated day of asynchronous voice note and text-based support via Telegram
- Private Mentoring Packages - structured mentoring engagements delivered over 6 or 12 months via Zoom and/or Telegram
- VIP Days - extended intensive sessions delivered in person or via Zoom

Where specific details such as call frequency, session allocation, or package duration have been discussed and agreed verbally prior to purchase, those details form part of your agreement with us. By completing payment and ticking the confirmation box at checkout, you are confirming your acceptance of both these terms and any specifics agreed in your pre-purchase conversation with Debi.

2. Booking and Payment

Power Hours may be booked via the online booking system or by direct arrangement with Debi. Where booked online, payment is required at the time of booking. Where arranged directly, an invoice will be issued and must be settled before the session takes place.

Telegram Days are booked by direct arrangement and invoiced individually. Payment must be received in full before the day commences.

Private Mentoring Packages are sold as 6 or 12 month engagements. The specifics of your package - including call allocation, format, and frequency - will be discussed and agreed with Debi prior to purchase. Where a payment plan is in place, you are legally committing to complete the full payment schedule regardless of whether all sessions are used.

VIP Days are booked by direct arrangement. Full payment is required to secure your date.

We accept payment by card, PayPal, Stripe, and bank transfer.

3. Cancellation, Rescheduling, and Refunds - 1:1 Services

Refunds. Fees paid for 1:1 services are non-refundable once a booking is confirmed, except where we cancel without offering a suitable alternative.

Cancellation by you. If you need to cancel a Power Hour or Telegram Day, a minimum of 48 hours' notice is required. Where sufficient notice is given, a credit note will be issued. Where less than 48 hours' notice is given, or you fail to attend, your fee is forfeited in full.

Private Mentoring Packages and VIP Days are non-refundable once commenced. If you wish to withdraw from a package before it begins, you must notify us in writing before your first session takes place. In that circumstance, a credit note may be issued at our discretion.

Rescheduling. We will endeavour to accommodate reasonable rescheduling requests where adequate notice is given. We reserve the right to decline requests made repeatedly or at short notice.

Unpaid bookings. If a session was confirmed but not prepaid and you fail to attend without 48 hours' notice, an invoice will be issued for the full session fee. This must be settled within 14 days. Failure to pay will result in the matter being referred for legal recovery.

Use of sessions within package periods. It is your responsibility to book and attend your sessions within the agreed package period. Sessions are not transferable beyond that period. Where sessions remain unused at the end of your package period, a grace period of 30 days applies within which any outstanding sessions must be booked and taken. Sessions unused after this point will expire and no refund or credit will be issued. We will make reasonable efforts to notify you as your package period approaches its end, but the responsibility for scheduling rests with you.

Cancellation by us. If we need to cancel a confirmed session, you will be offered a rescheduled date or a credit note. We will only cancel in the event of illness or genuine emergency.

Right to cancel - 14-day cooling off. Under the Consumer Contracts Regulations 2013, you have a statutory right to cancel a service contract within 14 days of purchase. By completing payment and confirming acceptance of these terms, you expressly request that your service commences immediately and acknowledge that this waives your 14-

day cancellation right once delivery has begun. For packages with a confirmed start date outside the 14-day window, your cancellation right applies in full up to 14 days from the date of purchase.

4. Private Mentoring - Payment Plans

Where a Private Mentoring Package is purchased via a payment plan, you are entering into a legal commitment to pay the full package fee over the agreed period. This obligation stands regardless of attendance, engagement, or unused sessions.

Should you cancel your payment plan or miss scheduled payments, you will be in breach of contract and the outstanding balance will become immediately due. Failure to settle will result in the matter being referred for legal recovery.

5. Sacred Rebel Circle Membership

Sacred Rebel Circle is a tiered membership community offering ongoing group support, perception training, and professional development. There are three tiers:

Circle - the foundational membership tier, including live group calls, a private Telegram community, and access to a growing content resource hub where all calls are recorded and stored.

Soulpreneur Space - the business coaching and mentoring tier, including everything in Circle plus a dedicated Soulpreneur Space Telegram group and business-focused live calls and resources.

Sanctuary - the VIP tier, including everything in Soulpreneur Space plus a private Sanctuary Telegram group and one quarterly 1:1 Telegram day with Debi.

Payment and commitment. Membership is available on a monthly or annual basis. Annual membership offers two months free. All tiers carry a minimum commitment period of 6 months, after which you may cancel by giving 7 days' written notice.

Your membership price will not increase during the lifetime of your membership.

Cancellation before the minimum period. If you cancel before your 6-month minimum has been fulfilled, you will be invoiced for the remaining balance. That invoice must be settled within 14 days. Failure to pay will result in the matter being referred for legal recovery.

Upon cancellation, your access to the membership area, resource hub, and all associated Telegram groups will be revoked immediately.

Missed sessions. No refunds or credits are given for missed live calls. All calls are recorded and stored in the membership resource hub.

Right to cancel - 14-day cooling off. Sacred Rebel Circle is a digital membership product to which you receive immediate access upon purchase. By completing payment and confirming acceptance of these terms, you expressly request that access begins immediately and acknowledge that this waives your 14-day right to cancel under the Consumer Contracts Regulations 2013. No refunds will be given once access has been granted.

If you have not yet accessed the membership area and wish to cancel within 14 days of purchase, please contact us at info@rocksnrituals.co.uk and we will consider your request.

6. Certified Training Courses

All Reiki and other certified course bookings must be paid in full at the time of booking unless a payment plan has been agreed in advance.

Paid in full. Your place is secured upon receipt of full payment. No refunds are given should you cancel or fail to attend. If you need to reschedule, your fee may be transferred once only to the next available course date. If you then fail to attend that date, your fee is forfeited in full. Please ensure you are able to attend before booking.

Payment plans. By entering into a payment plan you are legally committing to pay the full course fee over the agreed period. If you cancel your payment plan or miss payments, you will be in breach of contract and the matter will be referred for legal recovery. Where you attend a course before your payment plan is complete, you

remain legally obligated to fulfil all remaining payments. Failure to do so will result in revocation of your certification and referral for legal recovery.

Cancellation by Rocks n Rituals. In the event we must cancel a course, you will receive a full refund of monies paid, or a credit note if preferred. We will only cancel in the event of an emergency or circumstances beyond our control.

Right to cancel. If you book a course with a start date within 14 days of purchase and request that it begins immediately, you acknowledge that your right to cancel is waived from the point the course commences. For courses beginning outside the 14-day window, your statutory right to cancel applies up to 14 days from the date of purchase.

7. Online Courses

No refunds are given for online courses. All content is made immediately accessible upon purchase, and your 14-day cancellation right is waived at that point in accordance with the Consumer Contracts Regulations 2013. By completing payment and confirming acceptance of these terms, you expressly request immediate access and acknowledge that this waives your right to cancel.

Online courses are self-paced. Practitioner courses carry accreditation and certification. Debi Barr is the creator and lead teacher of all courses offered through Rocks n Rituals. Feedback on assignments and quiz questions will be provided within the course platform - please check there regularly.

For technical difficulties or support, contact info@rocksnrituals.co.uk. Please check your spam folder if you do not receive a timely response.

All course content remains the intellectual property of Rocks n Rituals and is protected by copyright. Soulpreneur Space® is a registered trademark of Debi Barr t/a Rocks n Rituals.

8. Call Recordings

Rocks n Rituals reserves the right to record calls within any online programme, membership, or course. By participating in any live call, you consent to being recorded. Recordings may be stored and redistributed within the relevant membership or course platform, or used in future course or programme content.

If you have concerns about appearing in a recording, please notify us before the call takes place.

9. Privacy and Data

All sessions and communications are confidential. Your personal data is held and processed in accordance with UK data protection law, including the UK GDPR. Records are retained for up to ten years from the date of your last appointment or interaction with us.

Please keep your contact details up to date by notifying us of any changes at info@rocksnrituals.co.uk.

You can view our full Privacy Policy at [Privacy Policy – Rocks n Rituals](#).

10. Complaints

If you have a complaint, please raise it in writing with Debi Barr at info@rocksnrituals.co.uk. We will acknowledge your complaint within 5 business days and aim to resolve it within 28 days. If we are unable to resolve your complaint to your satisfaction, you may wish to seek independent advice.

11. Governing Law

These terms are governed by and construed in accordance with the law of Northern Ireland. Any disputes arising under or in connection with these terms shall be subject to the exclusive jurisdiction of the courts of Northern Ireland.

Terms last updated: March 2026